

FIELD SERVICE ENGINEER

Posted on 8 mars, 2025

Company Name bioMérieux

Location Södra Sverige

Job Description

FIELD SERVICE ENGINEER AT BIOMÉRIEUX

Seeking a Technical Expert with a Passion for Innovation!

Are you customer-orientated, quality conscious and ready to take your technical expertise to the next level? We're looking for a talented individual to join our dynamic team, where you'll have the chance to work with advanced systems and equipment used in both clinical and industrial settings.

Join Our Team as a Field Service Engineer!

Location: Primary focus Sweden and travels within the Nordic countries.

Are you a skilled technical professional with a passion for delivering exceptional service? Do you have experience maintaining laboratory equipment and ensuring that everything runs smoothly for customers? If so, we want you to join our dynamic team!

We are looking for a Field Service Engineer to support our operations through preventive and corrective maintenance, ensuring the continued uptime of installed equipment and fostering high customer satisfaction. In this role, you'll collaborate with various teams, manage technical services, and maintain a high standard of quality, all while making a tangible impact on our customers' success with positive influence on public health.

This role is ideal for someone who thrives in a regulated environment, has a keen eye for detail, and excels at problem-solving. You are not just skilled with a screwdriver but also understand the IT and software aspects that make devices function in complex environments.

Key Responsibilities

- **Technical Service Excellence:** Provide high-quality maintenance and repair services for laboratory instruments, primarily within your defined region, with opportunities to contribute across the Nordic region. Traveling is a part of the job.
- **Independent Service Planning:** Plan and execute service activities autonomously, collaborating with colleagues and outsourced partners to ensure the best outcomes.
- **Cross-Department Collaboration:** Work closely with Sales and Application teams to relay customer feedback, inquiries, and suggestions, ensuring timely communication across the organization.
- **Installed Base Management:** Keep track of changes in the installed base and report accurately to relevant teams.
- **Spare Parts Management:** Maintain an optimal stock level of spare parts and provide regular reports on stock transitions to the Finance team.
- **Reporting and Documentation:** Regularly update the Field Service Manager with technical service reports and maintain quality records in line with company procedures.
- **Weekend and Remote Support:** Participate in weekend on-call support and provide remote troubleshooting and solutions to customers.

Qualifications & Skills

- **Technical Background:** You hold a technical engineering degree or equivalent technical qualification.
- **Lab Equipment Experience:** You have hands-on experience in servicing and maintaining laboratory equipment.
- **IT:** Experience or interest in IT integration and software systems.
- **Communication Skills:** You are a strong communicator, able to effectively liaise between departments and customers with professionalism.
- **Customer-Centric:** You think and act with the customer in mind, always striving to find solutions and enhance the customer experience.
- **Sales and Service Mindset:** You have the ability to market services and represent the company's brand with pride.
- **Travels:** Ability to travel mainly within Sweden, as well as within the Nordic countries when needed is a must.
- **Languages:** Fluency in Swedish and good English is required.

Why You'll Love Working with Us

- **Innovative Technology:** Get hands-on experience with cutting-edge technology and top-tier

laboratory equipment such as blood culture monitoring systems, sophisticated robotics, and sequencing tools.

- **Onboarding Support:** Start your journey with an in-depth training program at our headquarters in Lyon, followed by a collaborative training period alongside experienced colleagues.
- **Supportive Team Environment:** Work in a tight-knit team with a high spirit of collaboration, where your ideas and growth are valued.

Apply today and take the first step towards a career that blends high-tech innovation with real-world impact!

In this recruitment bioMérieux is collaborating with Moveup Consulting. For questions regarding the position, please contact recruitment consultant Annie Sjölund 0733-602984

Please send your application in the form of a CV and a cover letter via email to annie.sjolund@moveup.se

By submitting your application, you also consent to us storing your personal data, including your CV and cover letter, and you agree that we have the right to share this information with third parties (our client). You can withdraw your consent at any time.

Om företag

About bioMérieux

A world leader in the field of in vitro diagnostics for over 60 years, bioMérieux conceives, develops, produces and markets diagnostics solutions (systems, reagents, software and services) intended for clinical and industrial applications, to detect pathogens that are at the origin of a disease or contamination, to improve the health of patients and insure consumer safety.

Since 1963, we've been paving the way in the field of *in vitro* diagnostics and have contributed greatly to improving public health and making the world a healthier place.

bioMérieux is present in 45 countries and serves more than 160 countries with the support of a large network of distributors. Our corporate headquarters is in Marcy l'Étoile, near Lyon, in France.

Joining bioMérieux is choosing to be a part of an innovative company with a long-term vision, committed to the service of public health and carried out with a humanist corporate culture.

Our Company offers numerous possibilities for professional development: you want to contribute to help save lives across the globe? Join the 14,500 employees of bioMérieux!

[For more info](#)

Consultant Name Annie Sjölund

Consultant Number 0733-602984

Consultant Email annie.sjolund@moveup.se

Cosultant Linkdin <https://www.linkedin.com/in/annie-sj%C3%B6lund-8997048a/>